



Frequently Asked Questions / Express Drive-Thru

Q. What location is the express drive-thru?

A. It's available at Palmetto (1800 US 301, Palmetto) and Clark Rd (2881 Clark Rd, Sarasota) locations.

Q. What are the hours of the drive-thru?

A. Mon-Sat 8am to 6pm (REVISED HOURS)

Q. What kinds of products can I order?

A. We'll have a list of about 100 top selling items across the store. We've taken in consideration the top essentials for customers in need. These items may change daily along with pricing. Make sure you check our website for the most recent pricing sheet. detwilermarket.com/drivethru

Q. Can I call in my order?

A. We are not accepting phone calls currently. You can print and fill out the form before you arrive, or you can fill out your order while in the drive-thru line.

Q. Can I email my order?

A. We are not accepting emails currently. The only way to order is in our drive-thru line.

Q. How long does it take to get my order once it's turned in?

A. We've been averaging 5-8 mins per order sometimes less depending on the size.

Q. What forms of payments do you accept?

A. We prefer credit card, but we also accept Apple Pay, EBT and NFC payments (contactless credit card). We're trying not to have cash transactions to avoid the spread of Covid-19.

Q. What if my order is wrong or missing item(s)?

A. Please contact us immediately by phone 941-378-2727 and listen for the Palmetto extension. We will get what you need delivered to you as soon as we can. Or you can come back in line with your receipt and let the staff know what happened. You will become first priority. We will make it right!

Q. When will this drive-thru option be available at other locations?

A. We're currently assessing the pilot program at Palmetto over the next week or two to work out all the kinks. If another location can be setup and handle the drive-thru traffic, then we'll announce other locations. We appreciate your patience during this unusual time.

PLEASE NOTE: The daily pricing sheet is for the date listed only and while supplies last. We may run out and will substitute with another item if available.